

Test Checkpoints and Marking Criteria

Test 1 - Chemical Texture Service, Hair Cut and Style with Wishes

Checkpoints

This test will have multiple checkpoints.

It is important to note that competitors may choose several different techniques and wrapping patterns that are all acceptable. Blend line rods may be treated differently for easier blend results and competitors must not be demerited for these artistic choices as long as they respect the health and safety of the client. The remainder of the chemically altered area should fall to manufacture instruction and industry standards.

Observation (Demerit Process) Represented in Measurement Rubric

- Work Organization and Management (Observational during saging)
- Sustainability (Observational during saging)
- Physical Aspect (Check point 1)
- Chemical Aspect (Check point 2 and 3)
- Client Care and Communication (Observational during saging)
- Health and Safety (Observational during saging)
- Implementation of Wishes (During Judging)

Check point 1 (Physical Aspect)

Competitor will wrap perm and upon completion request for check point 1

- Rod selection - suitable for desired curl
- Base size - clean and suitable for placement and rod size
- Elastic placement - not creating stress on the hair.
- Even tension
- Competitor will unwrap 3 rods selected by 2 NTC to check for fishhook ends - all wraps are deemed acceptable.

Check point 2 (Chemical Aspect)

- Test curl taken - at the appropriate intervals - demonstrated to two National Technical Committee members.

Check point 3

Competitor will proceed to rinse area NTC will watch for

- Through rinse- the pressure is correct, and the chemical is rinsed for the appropriate amount of time (Authentic Practice)
- Sufficiently blot - to remove excess moisture between rinse completion and neutralization (Chemical Aspect)

Test 1 - Chemical Texture Service, Hair Cut and Style with Wishes

Marking Criteria

Measurement Element	Criteria
Work Organization and Management	<ul style="list-style-type: none"> Organized the work area in preparation for a professional service. Selected tools, equipment and products as requested in module instructions and prepared according to product instructions and application methods
Sustainability	<ul style="list-style-type: none"> Prepared products according to product instructions, little or no wastage. Disposed of all materials in Green Circle/Other appropriate bins Used energy and water resources efficiently during the service and safely disposed of hazardous and other waste according to organizational procedures. Toolbox size is too big / using wrong tools or products different than what is allowed or supplied
Chemical Texture - Chemical Aspect - Preparing, applying and processing.	<ul style="list-style-type: none"> Proper draping Test curl taken - at the appropriate intervals - demonstrated to 2 NTC. Sufficient blot - to remove excess moisture between rinse completion and neutralization
Chemical Texture - Physical Aspect - Wrapping, blocking and stress points.	<ul style="list-style-type: none"> Rod selection - suitable for desired curl. Base size - clean and suitable for placement and rod size. Elastic placement - not creating stress on the hair. Even tension. Unwrap 3 rods to check for fishhook ends - all wraps are deemed acceptable.

Client Care and Communication	<ul style="list-style-type: none"> • Treated the client as a real person. Had them at the height/level a client would be in the salon for their height. • Maintained a clean and tidy work area throughout the service. • Applied wraps, towels and skin barrier cream if applicable to ensure client protection and safety. • As per communication there was no sideline coaching from the crowd or compatriot expert.
Health and Safety	<ul style="list-style-type: none"> • Discarded waste in appropriate Bins. • Cleaned tools, disposed of leftover product properly and disposed of hair waste according to health regulations and organizational procedures. As soon as they finish cutting, the hair is swept up and placed in the bin before they start the blow drying. If a razor was used the blade was placed in sharps bin. • Maintained client and operator safety. Followed Hygiene and safety when working: Cleaned tools, proper handling of scissors, should be closed when not in use. If the operators cut themselves, they immediately stop and apply first aid and cover the wound. • PPE as needed- Wearing gloves, and apron as soon as coming in contact with chemicals. Mixing, application and rinsing. • Take care of safety when is working with electricity and water.
Wishes	<ul style="list-style-type: none"> • All present

Test 1 - Chemical Texture Service, Hair Cut and Style with Wishes

Judgement Element	0	1	2	3
Overall Impression of Haircut	Haircut is below industry standards. Poorly executed and would not be acceptable to the client.	The haircut meets industry standards. It has a few areas where you can see there could be more weight taken out or has some slight visible technical errors but is acceptable to the customer. The client would pay but not necessarily go back there.	The haircut performance meets industry standards and surpasses that standard to some extent. There are no obvious problems with the haircut. The perimeter could be more precise. The client would pay and would go back there again to have their hair done.	The haircut is excellent or an outstanding performance relative to the industry's expectations. Haircut exceeds every aspect of the industry standard. The client would be extremely happy. The client would go nowhere else to have their hair cut.
Wish Integration Quality	There is no wish integration evident	Some elements of the wish integration inconsistent	The wish integration is industry standard	The wish integration is outstanding
Technical Quality of Haircut	Transitions are not incorporated well. Flaws are visible and not to industry standard. Poor workmanship is visible in 2 or more areas	The haircut is fairly well executed. Could benefit from various finishing techniques to improve the appearance	The haircut is well-executed and finished	The haircut is technically outstanding
Overall Impression of Chemical Texture Service	Chemical texture service performance is below industry standard. There is obvious under or over-processing. The chemical texture work is not acceptable to a client they would not pay.	The performance meets industry standards. The chemical texture service has been attempted but curl formation is not consistent. The client would pay but not necessarily go back there.	The performance meets industry standards and surpasses that standard to some extent. Chemical texture service is a good example of the desired curl requested. The client would pay for the service and	The chemical texture is excellent or an outstanding performance relative to the industry's expectations. The client would go nowhere else.

			would go there again.	
Curl formation and Blend	Issues in both curl and blend. Curl formation is weak/ overprocessed and poorly done and blend in transition areas is not well executed	Issues either with blend or curl formation	Curl formation and blend are adequate	Curl formation and blend are very well done.
Overall impression of the finish	The performance is below industry standard to any extent. It does not have balance or an acceptable form shape. The continuity of the design is not acceptable to a client. They would not pay for the service. Or is out of category	The performance meets industry standard. The finished style is in category, but the shape is not strong but it's acceptable. The finish needs more polish. The client would pay but not necessarily go back there.	The performance meets industry standards and surpasses that standard to some extent. The finished style is good. The finished style has balance and good form but does not have a finish that is exceptional. The client would pay and would go back there again to have their hair done.	The finished style is an excellent or outstanding performance relative to the industry's expectations. The client would go nowhere else to have their hair styled.
Product use in the finished style	Wrong product used for the desired effect or far too much or none at all.	The finish needs more polish, or it may have slightly too much styling product used.	The product was used correctly and there appears to be an attempt to use the product for support	Outstanding use of product support

Test 2 – Long Hair Up with Wishes

One Check Point for this test but multiple observational areas of competency that will be assessed throughout the test as per the marking criteria.

Checkpoint

Picture on social media:

- 2 or 3 minutes taking picture
- 5 minutes posting on social media and shown to designated National Committee Member

Marking Criteria

Measurement Element	Criteria
Work Organization and Management	<ul style="list-style-type: none"> Only the tools, equipment and accessories are taken out and placed on the workstation for this test. Organized the work area in preparation for a professional service. Used and organized time to finish and meet requirements for the design
Sustainability	<ul style="list-style-type: none"> Used the whole ornament and was not changed Used energy and water resources efficiently during the service and safely disposed of hazardous and other waste according to organizational procedures. Toolbox size is too big / using wrong tools or products different than what is allowed or supplied
Client Care and Communication	<ul style="list-style-type: none"> Treated the client as a real person. Had them at the height/level a client would be in the salon for their height. Maintained a clean and tidy work area throughout the service. Applied draping to ensure client protection and safety. As per communication there was no sideline coaching from the crowd or compatriot expert. They did not overuse styling products causing the client to sit uncomfortably in air filled with overspray No Clips in finished results Followed the clients wishes as per the project instructions

Health and Safety	<ul style="list-style-type: none"> • If there is a blow dry it was performed in a manner that followed industry practice: not too close to the scalp and kept moving. • The hair was not brushed aggressively. • Cleaned tools, disposed of hair waste according to health regulations and organizational procedures. • Maintained client and operator safety. Followed Hygiene and safety when working: Cleaned tools. • PPE as needed. • Ensuring client is safe from burns from heat tools • Heat tools placed on a barrier from furniture • Take care of safety when is working with electricity and water.
Wishes	<ul style="list-style-type: none"> • All present

Test 2 – Long Hair Up with Wishes

Judgement Element	0	1	2	3
Wish Quality	Although they may be present the wishes are of poor quality.	There is 1 good quality wish and others are poor quality	All wishes are visible and industry standard quality	All wishes are incorporated and of excellent quality
Creativity of the Upstyle Design	Did not creatively incorporate the design elements from wishes, and the performance is below industry standard to any extent. The overall design combination did not blend. The continuity of the design is not acceptable to a	Did see a slight glimpses of creativity and incorporated some elements from wishes, the performance just meets industry standards. The overall design combination does reflect inspiration elements, but it is not amazing. The client would	Good Creativity, and use of incorporating the elements from the wishes, the performance meets industry standard and surpasses that standard to some extent. The continuity of the design is good. There is balance in the design and the	Excellent Creativity and use of elements from the wishes, The overall design continuity is an outstanding performance relative to industry's expectations. The design exceeds every aspect of the industry standard, its outstanding. The client would go nowhere else to have their Upstyle design.

	client.	pay but not necessarily go back there.	elements give great texture to the design. The client would pay for the service and would go there again to have their Upstyle design done.	
Creativity of the Wishes	Did not creatively incorporate the design elements from wishes, and the performance is below industry standard to any extent	Did see a slight glimpses of creativity and incorporated some elements from wishes, the performance just meets industry standards. The overall design combination does reflect inspiration elements, but it is not amazing. The client would pay but not necessarily go back there.	Good Creativity, and use of incorporating the elements from the wishes, the performance meets industry standard and surpasses that standard to some extent.	Excellent Creativity and use of elements from the wishes, the overall design continuity is an outstanding performance relative to industry's expectations. The design exceeds every aspect of the industry standard, its outstanding. The client would go nowhere else to have their Upstyle design.
The overall impression of the finish and inspiration wishes	The performance is below industry standard. Hair design finish is/or is not a commercial finish. It does not have balance or an acceptable form. The design elements and principles of design have not	The performance meets industry standard. The long hair design does reflect inspiration element; form. The designs form is not strong but acceptable. The finish needs more polish but	The performance meets industry standard and surpasses that standard to some extent. The long hair design is a good example of reflecting the Inspiration element; form. The design has	The long hair design is an excellent or outstanding performance relative to industry's expectations. The long hair design finish is an outstanding example and does reflect the inspiration element; form. The designs finish is exceptional. The shape is outstanding. The client would go nowhere

	been used. Way too much styling product or no not enough. The surface is not a professional finish- fussy etc. OR this is out of category.	acceptable, or it may have slightly too much styling product used. The client would pay but not necessarily go back there.	balance and good form but does not have the finish that is exceptional. Could use more styling product to complete the design. The client would pay and would go back there again to have their hair done.	else to have their hair done.
Product use in the finished style	Wong product used for desired effect	The finish needs more polish, or it may have slightly too much styling product used.	Product was used correctly and there appears to be an attempt to use product for support	Outstanding use of product support
Photo Shoot for Social Media	Photo was poor quality- Editing Tools on the Social Media App were not used	Photo was good quality- Editing Tools on the Social Media App. were not used	Photo was good quality- Editing Tools on the Social Media App. were used	Photo was great quality- Editing Tools on the Social Media App. were used.
Overall Impression of Upstyle	The overall design combination does not blend. The continuity of the design is not acceptable to a client. Client would not pay for the service.	The overall design combination is commercial and has balance. The overall impression has continuity but it is not amazing. The client would pay but not necessarily go back there.	The continuity of the design is good. The style has good continuity. The client would pay for the service and would go there again to have their hair done.	The hairstyle is outstanding. The finished result is exceptional. The client would go nowhere else to have their hair styled.

Integration of Ornamentation	Additional ornamentation used	Style somewhat blends with ornamentation	The ornamentation is well integrated	The ornamentation is creatively used to best reflect the hairstyle
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Test 3 - Commercial Hair Cut, Color and Style with Wishes

Check Points

This test will have two required checkpoints but multiple observational areas of competency.

Please see marking criteria for further information

Check point 1

- Call to 2 NTC upon color/lightener application completion – NTC will be looking at sustainability, application, staining, work area.

Check point 2

- Sink area NTC will check the sink area when competitor is complete rinsing, will check for color staining on the client at the workstation.

Marking Criteria

Measurement Element	Criteria
Work Organization and Management	<ul style="list-style-type: none"> • Only the tools, equipment and accessories are taken out and placed on the workstation for this test. • Organized the work area in preparation for a professional service. • Selected the colour products as requested in the module instructions and prepared the equipment according to product instructions and application methods to be used.
Sustainability	<ul style="list-style-type: none"> • Measured and prepared products according to product instructions. • Used energy and water resources efficiently during the service and safely dispose of hazardous and other waste according to organizational procedures. • All bowls are to be shown to NTC before they are rinsed. (Check point 2) If the waste is considered to be excessive the bowl and excess product will be weighed and if it exceeds 10 grams the mark is considered excessive.

	<ul style="list-style-type: none"> • Excess product scrapped into a bin and not down the sink. • Toolbox size is too big / using wrong tools or products.
Colour -Mixing, applying and processing of colour and/or lightening products	<ul style="list-style-type: none"> • Mixed and Applied colour or lightening products using methods and following application stages shown in product instructions. • Set a timer for the processing of the colour and/or lightening products to achieve target result, according to product instructions, and monitor through observation. • Completely removed the color/lightening product at end of processing time from the client, according to product instructions and apply after treatment toning products as required.
Colour Staining or Missing	<ul style="list-style-type: none"> • Applied the haircolour professionally. No colour missing • If colour was dropped to the skin it was wipe off immediately • No staining • If colour was dropped on the floor it was wipe off immediately.
Client Care and Communication	<ul style="list-style-type: none"> • Treated the client as a real person. Had them at the height/level a client would be in the salon for their height. • Maintained a clean and tidy work area throughout the service. • Applied draping, barrier cream, to ensure client protection and safety. • As per communication there was no sideline coaching from the crowd or compatriot expert. • They did not overuse styling products causing the client to sit uncomfortably in air filled with overspray. • Followed the clients wishes as per the project instructions.
Health and Safety	<ul style="list-style-type: none"> • The blow dry was performed in a manner that followed industry practice: not too close to the scalp and kept moving. The hair was not brushed aggressively. • Cleaned tools, disposed of hair waste according to health regulations and organizational procedures. • Maintained client and operator safety. Followed Hygiene and safety when working: Cleaned tools. • PPE as needed. • Ensuring client is safe from burns from heat tools • Heat tools placed on a barrier from furniture • Take care of safety when is working with electricity and water.
Wishes	<ul style="list-style-type: none"> • All present

Test 3 - Commercial Hair Cut, Color and Style with Wishes

Judgement Element	0	1	2	3
Wish Quality	Although they may be present the wishes are of poor quality.	There is 1 good quality wish and others are poor quality	All wishes are visible and industry standard quality	All wishes are incorporated and of excellent quality
Overall impression of the cut	Haircut is below industry standard to any extent. The Haircut is not commercial haircut. The haircut has areas where there appears to be errors, over texturized, pieces missing or pieces missed. The hair cut is not acceptable to a client. OR is out of category.	Haircut meets industry standard. It is a commercial haircut. It has a few errors but is acceptable to the customer. The client would pay but not necessarily go back there.	The haircut performance meets industry standard and surpasses that standard to some extent. Haircut is a good example of a commercial haircut. There are no obvious problem areas. it has balance. The client would pay and would go back there again to have their hair done.	The haircut is excellent or an outstanding performance relative to industry's expectations. The Haircut is an example of an outstanding wearable commercial haircut. Haircut exceeds every aspect of the industry standard. There are no cut lines that should not be there. The texturing is balanced. Client would be extremely happy. The client would go nowhere else to have their hair cut.
Technical Quality of Haircut	Transitions are not incorporated well. Flaws are visible and not to industry standard	Poor workmanship is visible in 2 or more areas	The haircut is fairly well executed. Could benefit from various finishing techniques to improve the appearance	The haircut is well-executed and finished

Overall Impression Colour	Haircolour does not reflect client wish OR The performance is below industry standard to any extent. The hair colour is/is not commercial haircolour and does not reflect the colour wishes. There is obvious missed colour, or unintentional patchy colour, the colours have run, or the colours have not taken. The colour work is not acceptable to a client they would not pay. OR out of category.	The performance meets industry standard. The haircolour is a commercial hair colour and does reflect hair colour wishes. The colour work is not exceptional but acceptable. The client would pay but not necessarily go back there.	The performance meets industry standard and surpasses that standard to some extent Hair colour is a good example of a commercial hair colour and does reflect the hair colour wishes. The design has incorporated the design elements and principles well. The client would pay for the service and would go there again to have their hair coloured.	The color design is excellent or an outstanding performance relative to industry's expectations. The colour does reflect hair colour wishes. Hair colour exceeds every aspect of the industry standard. The design elements and principles have been used to exceed the colour design. The client would go nowhere else to have their hair coloured.
Technical Quality of Colour	There is obvious missed colour, or unintentional patchy colour, the color's have run, or the colours have not taken. The colour work is not acceptable to a client they would not pay. OR out of category.	The colour work is not exceptional but acceptable. The client would pay but not necessarily go back there.	Hair colour is a good example of a commercial hair colour and does reflect the hair colour wishes. Color placement is well done and is well executed. The client would pay for the service and would go there again to have their hair	The Hair colour is an outstanding example of an commercial hair colour and does reflect hair colour wishes. Hair colour exceeds every aspect of the industry standard. The design elements and principles have been used to exceed the colour design. The client would go nowhere else to have their hair coloured.

			coloured.	
Overall impression of the blow-dry .	The performance is below industry standard. Blow dry is not a commercial blow-dry. It does not have balance or an acceptable form shape. The design elements and principles of design have not been used. The continuity of the design is not acceptable to a client. They would not pay for the service. OR is out of category.	The performance meets industry standard. The blow-dry is a commercial blow-dry. The blow-dry shape is not strong but acceptable. The finish needs more polish but acceptable. The client would pay but not necessarily go back there.	The performance meets industry standard and surpasses that standard to some extent. The blow-dry is a good example of a commercial blow-dry. The blow-dry has balance and a good form but does not have the finish that is exceptional. The client would pay and would go back there again to have their hair done.	The blow-dry is an excellent or an outstanding performance relative to industry's expectations. The blow-dry is an outstanding example of a commercial blow-dry and does reflect blow-dry (texture) wishes. The blow-dry finish is exceptional. The client would go nowhere else to have their hair blow-dried.
Product use in the finished style	Wrong product used for the desired effect or excessive or not used.	The finish needs more polish, or it may have slightly too much styling product used.	The product was used correctly and there appears to be an attempt to use the product for support	Outstanding use of product support

Test 4 – Commercial Hair Cut and Style (From a Photo)

No Check Points for this test but multiple observational areas of competency that will be assessed throughout the test as per the marking criteria.

Marking Criteria

Measurement Element	Criteria
Work Organization and Management	<ul style="list-style-type: none"> Only the tools, equipment and accessories are taken out and placed on the work station for this test. Organized the work area in preparation for a professional service.
Sustainability	<ul style="list-style-type: none"> Placed recyclables, hair in the proper bins. Used too much product used on client to create the design. Used energy and water resources efficiently during the service and safely dispose of waste according to organizational procedures. Too big toolbox size / using wrong tools or products what is in IL
Client Care and Communication	<ul style="list-style-type: none"> Treated the client as a real person. Had them at the height/level a client would be in the salon for their height. Maintained a clean and tidy work area throughout the service. Applied draping to ensure client protection and safety. As per communication there was no sideline coaching from the crowd or compatriot expert. They did not overuse styling products causing the client to sit uncomfortably in air filled with overspray Followed the clients wishes as per the project instructions
Health and Safety	<ul style="list-style-type: none"> The blow dry was performed in a manner that followed industry practice: not too close to the scalp and kept moving. The hair was not brushed aggressively. Cleaned tools, disposed of hair waste according to health regulations and organizational procedures. As soon as they were finished cutting, the hair was swept up and placed in the bin before they started the blow drying. If a razor was used the blade was placed in a sharps bin. PPE as needed. Maintained client and operator safety. Followed Hygiene and safety when working: Cleaned tools, proper handling of scissors, should be closed when not in use. If the operators cut themselves, they immediately stop and apply first aid and cover the wound.

	<ul style="list-style-type: none"> Take care of safety when is working with electricity and water.
Wishes	<ul style="list-style-type: none"> All present

Test 4 – Commercial Hair Cut and Style (From a Photo)

Judgement Element	0	1	2	3
Cut reflects to the picture (looking very similar)	Looks nothing like the target photo	The cut is not acceptable. The cut may have some similarities to the photo but not enough to render it satisfactory. Client would not pay.	The cut is acceptable. Looks similar to the photo. Client would pay.	The cut is a good representation of the photo. Client would pay and tip.
Quality of picture replications	Has a similarity but length is noticeably incorrect	Is similar but direction and/or parting is incorrect	Is very similar but has weight or styling issues	Outstanding quality
Continuity of the replication and interpretation of haircut	The haircut has no flow between the visible replication target and the views left to interpretation	The haircut has little flow between the visible replication target and the views left to interpretation	The haircut has well established flow between the visible replication target and the views left to interpretation	The haircut has outstanding flow between the visible replication target and the views left to interpretation

Technical Quality of Haircut	Transitions are not incorporated well. Flaws are visible and not to industry standard	Poor workmanship is visible in 2 or more areas	The haircut is fairly well executed. Could benefit from various finishing techniques to improve the appearance	The haircut is well-executed and finished
Overall impression of the blow-dry finish	The styling is not acceptable. Client would not pay. Styling/finish does not match style.	The styling is acceptable. Client would pay.	The styling is good. Client would pay and tip.	The styling is excellent. Client would pay a premium price and tip. No technical mistakes (looking very similar than picture).
Product use in the finished style	Wrong product used for desired effect	The finish needs more polish, or it may have slightly too much styling product used.	Product was used correctly and there appears to be an attempt to use product for support	Outstanding use of product support
Overall impression of the continuity of the design and replication of picture	The performance is below industry standard. The overall design combination does not blend. The design elements and principles do not go together. The continuity of the design is not acceptable to a client. They would not pay for the service.	The performance meets industry standards. The overall design combination is commercial and does reflect wishes. The design has continuity, but it is not amazing. The client would pay but not necessarily go back there.	The performance meets industry standard and surpasses that standard to some extent. The continuity of the design is good. The design elements and wishes has good continuity. The client would pay for the service and would go there again to have	The overall design continuity is excellent or an outstanding performance relative to industry's expectations. The design exceeds every aspect of the industry standard, its outstanding. The design elements and principles of each of the photo and wishes are outstanding when all put together. The finished result is exceptional. The client would go nowhere else to have their hair

			their hair done.	cut, coloured and styled.
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